

TRIBAL INTERNSHIP PROGRAM

Table Games Department



About Our Department

The Tables Games Department at San Manuel Casino is the Casino's largest department in terms of staffing. Daily, the team operates 95 tables on site with 10 different gaming options that look to keep guests coming back for more.

Dealers play an essential role in creating that All Thrill experience San Manuel is known for, which means there's a lot more to the department than dealing cards and chips – it's all about building relationships with our guests.

All Table Games Team Members are trained to engage with visitors at all levels by creating a lasting bond that allows for a clear understanding of concerns and needs. The goal is to create a premium experience for all, including our high-end guests. A Dealer's relationships and interactions with guests serve as a baseline for the guest's experience. A guest's moods may vary with the highs and lows of gambling, but having a good dealer will enhance their experience throughout.

The Tables Department is one reason why San Manuel Casino is above the rest in terms of guest services. Many of our Team Members believe in the importance of knowing our visitors by their first name, especially with our most loyal guests. The hospitality we provide and rigorous pursuit of that All Thrill experience is what makes the difference to our guests.

What You'll Learn

An internship with the San Manuel Table Games Department will be a behind-the-scenes look at everyday operations, and no day is ever the same. During the internship program, participants will learn:

Operations

Interns will learn about game protection, the importance of hands per hour, the statistics and probability of each game, managing a large roster and guest service, including interacting with new and returning guests.

A Glimpse of the Future

San Manuel Casino already offers some of the highest betting limits in Southern California. Interns can learn about the Casino's efforts to increase those limits that will put the San Manuel Casino in direct competition with resorts in neighboring Las Vegas, Nevada. The goal – to exceed the expectations of our high-end guests and create an atmosphere like no other.

It's All in the Numbers

The average dealer deals 2,000 hands per day, and if you were to lay out the cards the Casino uses in a year, it would span from Highland, California to Houston, Texas.