

TRIBAL INTERNSHIP PROGRAM

Slot Department



About Our Department

The Slot Department at San Manuel is one that requires a great deal of teamwork. This multi-faceted area is one that requires a lot of in-depth training and innovation such that new technologies can be made available to keep our guests' gaming experience fresh, new, and exciting.

A fair amount has changed since 2005 when the new San Manuel Indian Bingo & Casino opened, including the installation of new, tech-based machines and the expansion of our slot offerings to patrons around the casino, like our High Limit Slot room, The Vault. Today, we have more than 5,000 slots on-site that generate 90 percent of the casino's total gaming revenue.

One feature that keeps our guests coming back for more are game bonuses. These offer diverse and engaging ways for our players to create unique experiences that keep gaming fun and exciting. By keeping up with gaming trends and bringing in new machines, San Manuel Casino can compete with neighboring and out-of-state casinos, including those in Las Vegas. We are known for the "All Thrill" experience because our team works hard to ensure all visits are exciting and unique.

What You'll Learn

An internship with the San Manuel Slot Department will be a behind-the-scenes look at everyday operations. During the internship program, participants will learn:

'Heart of the House'

Ways the department offers its service to the Casino through operations - guest-facing interactions and cash handling; use of technology - electrical and mechanical; and performance - data, analysis, forecasting, reporting, and insights

Grow Your Skills

How to develop strengths in customer service, team building and problem resolution. A career in Slots requires our team members to solve problems quickly and build relationships with other Casino departments

A Passion for Technology

How new technologies play a key role in creating an "All Thrill" experience for all. Our guests seek out new machines with exciting features, more chances to earn game bonuses and added player interaction, each time they play.