San Manuel IT Department

About Our Department

The Information Technology (IT) Department at San Manuel is a diverse service department working collaboratively to support both Tribal and Casino operations. By adopting best-in-class technologies, IT works behind-the-scenes to enable, support, and help grow Tribal endeavors across the board.

Today, IT is composed of several sub-groups – such as Business Services, Infrastructure and Operations, Development, and GIS – who work collaboratively to achieve goals and embrace tech-based challenges, ranging from the design and development of San Manuel Casino's mobile app to the implementation of G-Suite for the department of education. These initiatives focus on leveraging technology to improve our guests' and tribal citizen's experience.

Everything we do relies on technology, but IT's most important elements are the systems and infrastructure, which support revenue generation and enables the Tribe to be as successful as possible through technology in action.

What You'll Learn

An internship with Information Technology (IT) will serve as a behind-the-scenes look at daily operations. During the internship program, participants will learn:

More Than Just Fixing Computers
How the department works collaboratively to embrace technological advances and handles service requests from the Data Center at the casino, how GIS is used to capture the look and feel of the Reservation, and IT's efforts to grow the department through career advancement opportunities.

Technology in High-Demand
About jobs and career opportunities available through IT, including meeting with team members who have climbed the ladder to success at San Manuel.

The Numbers Don't Lie
How IT works to maintain a 96% satisfaction rate while addressing more than 12,500 service requests and 2,000 service desk calls each month.